1	What is the size of the resident population that your organisation serves?
	Response: 225,000 across Wiltshire, Dorset and Hampshire
	Response: e recognise portions of our community do not use English as a first language and work to be as inclusive as possible in the design and delivery of our services. We are proud to have a diverse workforce that represents the communities we serve. For specific demographic information, and future projections, we recommend contacting Wiltshire Council and the Bath, Swindon, and Wiltshire Integrated Care Board teams.
	Response: N/K- we recommend contacting Wiltshire Council and the Bath, Swindon, and Wiltshire Integrated Care Board teams.
2	Does your organisation hire any professional written translation or spoken interpreting services to aid communication with people who may have difficulties understanding English?
	Response: Yes

Response: Taking account of inflation the overall trend has not been on an increasing trajectory over the last 5 years. In the absence of other changes in the environment we do not see this changing.

3 Is machine translation (e.g. a translation app such as Google Translate) used in any way in

	Response: Use of contracted translation services are used where required/ as appropriate Easy read versions are also currently being created for key patient information (i.e. the Trusts complaints process etc.)
9	If we would like to follow up with your organisation for the purpose of further research relating to translation and/or interpreting in your organisation, could you please provide the most suitable email address to contact?
	Response: sft.pals@nhs.net